

## UNIT 3: SHOPPING

### A- VOCABULARY

1. thrift store (n) /'θrɪft stɔːr/	Shop bán đồ si
2. customer service	Dịch vụ chăm sóc khách hàng
3. brand (n) /brænd/	Dòng sản phẩm
4. quality (n) /'kwɒləti/	Chất lượng
5. normally (adv) /'nɔːməli/	Bình thường, thường lệ
6. material (n) /mə'tɪəriəl/	Chất liệu
7. sales assistant (n)	Trợ lí bán hàng
8. convenience store (n) /kən'veɪniəns stɔː(r)/	Cửa hàng tiện lợi
9. shopping mall (n) /'ʃɒpɪŋ mɔːl/	Trung tâm mua sắm
10. disconnect (v) /ˌdɪskə'nekt/	Không kết nối
11. overheat (v) /ˌəʊvə'hi:t/	Quá nóng

12. receipt (n) /rɪ'si:t/	Hóa đơn
13. return (v) /rɪ'tɜːn/	Trở về/ trả lại
14. warranty (n) /'wɔːrənti/	Bảo hành
15. crash (v) /kræʃ/	Hư hỏng
16. restart (v) /'ri:stɑ:t/	Khởi động lại
17. press (v)	ấn/ nhấn
18. button (n) /'bʌtn/	nút
19. e-commerce (n) /i:kɒmɜ:s/	Thương mại điện tử
20. in-store (adj, adv) /ɪm'stɔ:(r)/	Trong shop rất lớn
21. low-quality	Chất lượng thấp
22. colleague (n) /'kɒli:g/	Đồng nghiệp
23. no longer	Không còn nữa

### B- EXPRESSIONS & OTHER STRUCTURES

24. on sale	Đề bán
25. pay attention to	Chú ý đến
26. cool down	Bình tĩnh
27. under warranty	Đang ở chế độ bảo hành
28. for free	Miễn phí
29. run out of	Hết sạch

### I. LISTENING

**Part 1: Complete the notes below. Write only ONE WORD for each answer**

Survey topic: Men's and women's shopping (1)_____.	
<p><b>Women:</b></p> <ul style="list-style-type: none"> <li>- Don't allocate much money to expensive shoes.</li> <li>- Be interested in shopping in costly or (3)_____ boutiques.</li> <li>- Always make a (5)_____ when shopping.</li> <li>- Enjoy shopping in big department stores.</li> </ul>	<p><b>Men:</b></p> <ul style="list-style-type: none"> <li>- Try to put money aside by buying (2)_____ offers.</li> <li>- Don't buy cheap food at the (4)_____.</li> <li>- Don't like to buy things in big department stores.</li> </ul>

**Answers:**

1. habits      2. special      3. exclusive      4. supermarket      5. list

**Script:**

Hello. Good to see you all here. This afternoon I'm going to talk about a recent survey into men's and women's shopping habits. Before I start, I'd like you to look at the list of statements about men and women and see which ones you would expect to be true ... Right? Firstly, let's look at the idea that women spend a lot of money on expensive shoes. Actually, this isn't true. In fact, women buy a lot of cheap shoes.

Men, on the other hand, try to save money by buying special offers. What is surprising about women, though, is that they like shopping in expensive or exclusive boutiques. And, it isn't true that they always make a shopping list when they go to the supermarket. We're also expected to find that men would go to the supermarket after midnight to get their food cheaper, but this wasn't the case, either. Then the third thing we learnt about women is that they like to shop in big department stores, which men don't like.

They like to go shopping in specialist shops. OK? How many did you get right?

**Part 2: You will hear two shopping experts talking about some famous shops from around the world. Choose the correct letter, A, B, C or D for each of the following sentences.**

### FAMOUS SHOPS AROUND THE WORLD

**Question 6:** \_\_\_\_\_ is the person who is going to talk about Macy's Shop.

- A. Masters      B. Marta James      C. John      D. **Madison**

**Question 7:** There are over \_\_\_\_\_ Macy's stores all over the United States

- A. 580      B. **850**      C. 750      D. 185

**Question 8:** Rowland Macy opened his first shops in the town of Haverhill in Massachusetts between 1843 and \_\_\_\_\_.

- A. 1585      B. 1850      C. **1855**      D. 1858

**Question 9:** Rowland Macy opened his first New York store on \_\_\_\_\_ of October 1858.

- A. **18<sup>th</sup>**      B. 8<sup>th</sup>      C. 19<sup>th</sup>      D. 16<sup>th</sup>

**Question 10:** Macy's is especially famous for its \_\_\_\_\_ parade, which marks the beginning of the Christmas season.

- A. Christmas Day      B. Easter Day      C. **Thanksgiving Day**      D. May Day

### Answers:

6. D      7. B      8. C      9. A      10. C

### Script:

Good morning. I'm John Masters, and this is Shopper, the weekly show on retail and shopping. Later in today's show, we'll be talking to online shopping expert, Marta James. But before that, we're talking about some famous shops from around the world. And live from New York City, we've got Madison, who's going to tell us all about Macy's.

Hi John, well, one of the most famous department stores in New York City is Macy's. There are over 850 Macy's stores all over the United States. But the flagship store is in Herald Square Manhattan, just around the corner from the Empire State Building. Interestingly, Rowland Macy, the company founder, opened his first shops in the town of Haverhill in Massachusetts between 1843 and 1855, but they weren't successful. However, Macy learned from his mistakes and in 1858 he moved to New York. He opened his first New York store on 18th of October 1858 and was immediately successful. The Herald Square store was opened in 1902. Macy's is especially famous for its Thanksgiving Day parade, which marks the beginning of the Christmas season

## II. PRONUNCIATION

### Part 3: Phonetics

**Mark the letter A, B, C, or D on your answer sheet to indicate the word whose underlined part differs from the other three in pronunciation in each of the following questions.**

**Question 11:** A. places      B. stores      C. styles      D. clothes

**Question 12:** A. cloth      B. shop      C. phone      D. solve

**Question 13:** A. have      B. crash      C. thank      D. mall

**Question 14:** A. cheap      B. leave      C. threat      D. teach

**Question 15:** A. thrift      B. through      C. thought      D. though

**Answers:** 11. A      12. B      13. D      14. C      15. D

### Part 4: Stress

Mark the letter A, B, C, or D on your answer sheet to indicate the word that differs from the other three in the position of stress in each of the following questions

- Question 16: A. unique      B. friendly      C. possible      D. polite  
Question 17: A. open      B. receive      C. describe      D. provide  
Question 18: A. package      B. model      C. repair      D. service  
Question 19: A. customer      B. document      C. warranty      D. computer  
Question 20: A. different      B. expensive      C. fortunate      D. optional

**Answers:** 16. D      17. A      18. C      19. D      20. B

### III. LEXICO-GRAMMAR

Part 5: Multiple choice: Mark the letter A, B, C, or D on your answer sheet to indicate the correct answer to each of the following questions.

Question 21: I am interested in shopping at \_\_\_\_\_ stores. Although clothes there are not new, they are cheap and unique.

- A. souvenir      B. thrift      C. local      D. quality

Question 22: SVM is a multinational corporation, which is known for their friendly and well-trained \_\_\_\_\_.

- A. customer service      B. special offer      C. whole sale      D. product line

Question 23: If your laptop has any problems, our store will fix it \_\_\_\_\_ free.

- A. in      B. at      C. for      D. on

Question 24: She always pays much \_\_\_\_\_ to the brands when she purchases any products.

- A. abundance      B. avoidance      C. attraction      D. attention

Question 25: Can you wave over a sales \_\_\_\_\_? I have a question about this warmcoat.

- A. assistant      B. assistance      C. assist      D. assisting

Question 26: I received the machine yesterday. \_\_\_\_\_, it was broken.

- A. Fortunate      B. Fortunately      C. Unfortunate      D. Unfortunately

Question 27: \_\_\_\_\_ they took their laptops to the shop, they asked for their receipts.

- A. When      B. If      C. Since      D. Because

Question 28: Her laptop's battery often \_\_\_\_\_ charge quickly when she surfs the Internet.

- A. comes out of      B. runs out of      C. goes out of      D. gets out of

Question 29: A national \_\_\_\_\_ has been set up for students to call when they need help during their university application process.

- A. market      B. hotline      C. class      D. course

Question 30: I had to pay for the phone repair because I had lost my \_\_\_\_\_ card before.

- A. receipt      B. credit      C. receiver      D. warranty

Question 31: When the phone \_\_\_\_\_, I tried restarting it, but it didn't work.

- A. ended      B. switched      C. operated      D. crashed

Question 32: Fashion is a \_\_\_\_\_ that is popular at particular time, especially in clothes, hair, make-up, and so on.

- A. way      B. form      C. style      D. method

Question 33: You should \_\_\_\_\_ the broken machine from the electricity supply if you want to fix it.

- A. repair      B. disconnect      C. switch      D. restart

Question 34: Thanh is \_\_\_\_\_ at English than Ngoc.

- A. good      B. well      C. better      D. best

Question 35: My current salary is \_\_\_\_\_ yours.

- A. high      B. more high      C. higher than      D. more higher than

Question 36: Your bracelet is \_\_\_\_\_ that one.

- A. more valuable than      B. more valuable      C. valuable than      D. valuable than

Question 37: Dung is \_\_\_\_\_ student in my class.

- A. better      B. best      C. the better      D. the best

Question 38: Of the three exercises, this one is \_\_\_\_\_.

- A. the easy      B. the easier than      C. the easiest      D. easiest

Question 39: Shopping online is \_\_\_\_\_ other kinds of shopping.

- A. convenient      B. **more convenient than**      C. convenient than      D. the convenient
- Question 40:** Commercial centers are \_\_\_\_\_ they used to be.
- A. the most popular      B. **more popular than**      C. as popular than      D. most popular as

**Answers:**

- |       |       |       |       |       |
|-------|-------|-------|-------|-------|
| 21. B | 22. A | 23. C | 24. D | 25. A |
| 26. D | 27. A | 28. B | 29. B | 30. D |
| 31. D | 32. C | 33. B | 34. C | 35. C |
| 36. A | 37. D | 38. C | 39. B | 40. B |

**Part 6: Synonym**

Mark the letter A, B, C, or D on your answer sheet to indicate the word CLOSEST in meaning to the underlined word in each of the following questions.

- Question 41:** The operating system of my laptop crashed and I lost all my files.
- A. **failed**      B. worked      C. installed      D. charged
- Question 42:** He threw away some valuable things since he thought they are trash.
- A. package      B. screen      C. **rubbish**      D. dustbin

**Answers:** 41. A      44. C

**Part 7: Antonym**

Mark the letter A, B, C, or D on your answer sheet to indicate the word(s) OPPOSITE in meaning to the underlined word(s) in each of the following questions.

- Question 43:** Most of the luxury brands use quality materials for their products.
- A. sharp      B. hard      C. good      D. **bad**
- Question 44:** Never buy things you don't need just because they are on sale.
- A. **reduce in price**      B. increase in price      C. double in price      D. halve in price

**Answers:** 43. D      44. A

**Part 8: Error Identification**

Mark the letter A, B, C, or D on your answer sheet to indicate the underlined part that needs correction in each of the following questions.

- Question 45:** At weekends, Vincom Plaza becomes the more crowded place in the city.
- A      B      C      D
- Question 46:** Two weeks ago I have purchased a brand new mobile phone from your shop.
- A      B      C      D
- Question 47:** The store assistants are such friendly and well-trained that everyone likes to shop here.
- A      B      C      D

**Answers:** 45. C      46. B      47. B

**IV. READING**

**Part 9: Cloze test**

Read the following passage and mark the letter A, B, C, or D on your answer sheet to indicate the correct word or phrase that best fits each of the numbered blanks

The whole shopping area in Vincom Mega Mall Royal City Thanh Xuan is huge, (48)\_\_\_\_\_ you have countless choices. Upon entering the Vincom Mega Mall Royal City Thanh Xuan, you will have the opportunity to purchase furniture, electronics and home (49)\_\_\_\_\_ on the first floor.

If you are a fashion-lover or (50)\_\_\_\_\_, just go upstairs to have a look at those cosmetics, shoes and jewelry from the internationally-famous brands such as H&M, Adidas, Converse, Lacoste, Zara and so on. Vinmart, the small supermarket (51)\_\_\_\_\_ to Vingroup, is also located right there, offering you everything you may need, easily acquired by card or cash.

All that shopping can grow an appetite, therefore, filling (52)\_\_\_\_\_ your stomach in the restaurant section afterwards would be a great idea. The food court is home to tons of eating

options from unique Vietnamese street food to typical cuisine of China, Japan, Korea, and European countries.

- Question 48:** A. since                      B. or                      C. but                      D. so  
**Question 49:** A. appliances              B. apply                      C. applicants              D. applicable  
**Question 50:** A. trendsetting              B. trendsetter              C. trendline              D. trendspotting  
**Question 51:** A. belonging              B. objecting              C. contributing              D. admitting  
**Question 52:** A. of                      B. at                      C. up                      D. in

**Answers:** 48. D                      49. A                      50. B                      51. A                      52. C

### Part 10: Reading comprehension

Read the following passage and mark the letter A, B, C, or D on your answer sheet to indicate the correct answer to each of the questionsf

Shopping is a necessary part of life which very few people can avoid. Some people go shopping more regularly than other people to browse products in shops even when they do not have much money. This is known as window shopping and allows people to plan ahead and save for the things they want to buy in the future or wait for the items to drop in price. Some people spend a lot of time looking for bargains while others do not think of the price and are happy to spend a lot. Some people believe that the more expensive the item, the better the quality, but this is not always true. It is sensible to buy items which are **affordable**, but some people use a credit card or borrow money from the bank so that they can buy the items they really want rather than wait for it.

Sometimes shopping can be stressful when choosing a gift to buy for other people for a special occasion. It is common to buy a gift voucher so that a friend or loved one can go shopping themselves at their own convenience. Shopping online is often popular with people who have a busy lifestyle. People are able to order their necessary and luxury items from the comfort of their own home, or even on the move. Delivery is usually free and items are often cheaper than in shops on the high street. The only real problem is that the item description and quality may be more different than what they hoped for. This could mean the customer may become disappointed with the item they receive and will need to return **it** at their own cost. People who go to shops to do their shopping often use self-service payment machines. This usually saves time as the shopper does not need to join a long queue. However, it can be frustrating when the machine has a problem and the sales assistant is not always available to help.

**Question 53:** Which of the following can be the best title for the passage?

- A. **Shopping – Happiness and Annoyance**              B. Shopping – All-consuming Passion  
C. Shopping – A Waste of Money                      D. Shopping – Facts and Measures

**Question 54:** What do some people usually think about items of better quality?

- A. They are cheaper.                      B. They are harder to find.  
C. **They are more expensive.**                      D. They are on sale.

**Question 55:** The word “**affordable**” in paragraph 1 is **closest** in meaning to \_\_\_\_\_.

- A. costly                      B. **inexpensive**                      C. valuable                      D. worthless

**Question 56:** The word “**it**” in paragraph 2 refers to \_\_\_\_\_.

- A. **the item**                      B. the customer                      C. the problem                      D. the move

**Question 57:** Which of the followings is not TRUE according to paragraph 2?

- A. Busy people often choose shopping online.  
B. The quality of online shopping may be worsen than customers thought.  
C. **In-store shopping is often cheaper than online shopping.**  
D. It’s time-saving for customers to shop online.

**Answers:** 53. A                      54. C                      55. B                      56. A                      57. C

## V. WRITING

### Part 11: Sentence Transformation

Rewrite the following sentences with the same meaning of the given ones.

**Question 58:** Her bicycle isn’t as cheap as mine.

→ My bicycle .....

**Question 59:** Her house is smaller than yours.

→ Your house .....

**Question 60:** Nobody in our class is more careful than Mary.  
 → Mary is .....

**Question 61:** Jack is the best football player in this team.  
 → Nobody in this team .....

**Question 62:** My brother doesn't speak English as well as my sister.  
 → My sister.....

**Question 63:** I've never met any more intelligent girl than her before.  
 → She is .....

She is the most intelligent girl I have ever met.

**Question 64:** No one is as kind-hearted as your mother.  
 → Your mother is .....

**Question 65:** Jack did not spend as much money as his brother.  
 → Jack's brother .....

**Question 66:** This exercise is not as easy as that one.  
 → That exercise .....

.....

**Question 67:** It's unlikely that they will do the shopping tomorrow  
 → They probably.....

.....

**Answers:**

**Question 58:** My bicycle is cheaper than hers

**Question 59:** Your house is not as small as theirs. *OR* Your house is bigger than theirs.

**Question 60:** Mary is the most careful (person/one/student) in our class.

**Question 61:** Nobody in this team plays football better than Jack.

**Question 62:** My sister speaks English faster than my brother.

**Question 63:** She is the most intelligent girl I have ever met.

**Question 64:** Your mother is the most kind-hearted (one/person).

**Question 65:** Jack's brother spends more money than him.

**Question 66:** That exercise is easier than this one. *OR* That exercise is more difficult than this one.

**Question 67:** They won't probably do the shopping tomorrow.

**Part 12: Writing an essay**

**Question 68:** *Nowadays online shopping has become more popular than in-store shopping. Is it a positive or negative development?*

Write an essay of 180 words to give reasons for your answer and include any relevant examples from your own knowledge or experience.

**VI. SPEAKING**

**Part 13: Answer the questions**

**Question 69:** Do you enjoy shopping?

**Question 70:** How often do you go shopping?

**Question 71:** Where do you usually shop?

**Question 72:** Do you like online shopping?

**Question 73:** Is shopping a popular activity in your country?

**Question 74:** What types of shops do teenagers like best in your country?

**Part 14: Make a presentation about a topic**

**Question 75:** Describe the most favorite item that you have bought.